

1998 Summary of Performance Measures for Category 2 CONUS NAVFAC Contracting Offices--Raw Data																				
	Parent Organization →	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV	NORTHDIV
	Specific Office →	PWC DET Philadelphia	ROICC New London	ROICC Mechanicsburg	ROICC Earle	Navy Crane Center	ROICC Brunswick	ROICC Griffiss AFB Rome	ROICC Portsmouth	ROICC Philadelphia	ROICC Lakehurst	ROICC East PA, Willow Grove	ROICC ME North Winter Harbor	ROICC Newport	NFEC Field Office Barstow	NFEC Field Office Yuma				
	Associates Surveyed →	9	15	4	6	9	2	2	7	3	9	11	2	16	16	7				
	Associate Surveys Received →	4	0	1	2	0	0	0	0	1	0	0	0	0	0	0				
	Customers Surveyed →	8	7	16	17	20	5	18	10	6	6	7	8	1	6	7				
	Customer Surveys Received →	1	2	6	6	10	2	7	1	1	4	3	4	3	0	0				
																	Benchmark	Nadir	Range	Average
Customer Survey	Timeliness	.200	.500	.640	.650	.778	1.000	.967	1.000	.600	.350	.667	.833	.800			1.000	.200	0.800	.777
	Quality	.200	.400	.793	.820	.777	.900	1.000	1.000	.200	.233	.667	.950	.867			1.000	.200	0.800	.764
	Service/Partnership	.618	.641	.693	.856	.717	.765	.853	1.000	1.000	.531	.776	.827	.917	.756		1.000	.531	0.469	.816
Associate Survey	Quality Work Environment	.700		1.000	1.000					1.000							1.000	.533	0.467	.865
	Leadership/Management	.900		.600	1.000					.900							1.000	.233	0.767	.784
Self Assessment	Professional Workforce	.860	.709	.891		.745	.727	.709				.709	.927	.855	.818		.945	.582	0.363	.780
	Acquisition Excellence	.830	.740	.790		.780	.740	.770				.770	.940	.730	.730		.940	.520	0.420	.789
	Accurate, Timely, and Efficient Data Collection/Electronic Commerce	.625	.375	.475		.525	.375	.600				.600	.650	.425	.600		.775	.300	0.475	.567
	Meet Mission Goals	.782	.571	.806	.929	.585	.529	.657		1.000		.583	.943	.743	.750		1.000	.529	0.471	.766
1998 Summary of Performance Measures for Category 2 CONUS NAVFAC Contracting Offices--Normalized Data																				
		PWC DET Philadelphia	ROICC New London	ROICC Mechanicsburg	ROICC Earle	Navy Crane Center	ROICC Brunswick	ROICC Griffiss AFB Rome	ROICC Portsmouth	ROICC Philadelphia	ROICC Lakehurst	ROICC East PA, Willow Grove	North Winter Harbor	ROICC Newport	NFEC Field Office Barstow	NFEC Field Office Yuma	Benchmark	Nadir	Range	Average
Customer Survey	Timeliness	.000	.375	.550	.563	.723	1.000	.959	1.000	.500	.188	.584	.791	.750			1.000	0.000	1.000	.721
	Quality	.000	.250	.741	.775	.721	.875	1.000	1.000	.000	.041	.584	.938	.834			1.000	0.000	1.000	.706
	Service/Partnership	.186	.235	.345	.693	.397	.499	.687	1.000	1.000	.000	.522	.631	.823	.480		1.000	0.000	1.000	.607
Associate Survey	Quality Work Environment	.358		1.000	1.000					1.000							1.000	0.000	1.000	.710
	Leadership/Management	.870		.478	1.000					.870							1.000	0.000	1.000	.718
Self Assessment	Professional Workforce	.766	.350	.851		.449	.399	.350				.350	.950	.752	.650		1.000	0.000	1.000	.546
	Acquisition Excellence	.738	.524	.643		.619	.524	.595				.595	1.000	.500	.500		1.000	0.000	1.000	.641
	Accurate, Timely, and Efficient Data Collection/Electronic Commerce	.684	.158	.368		.474	.158	.632				.632	.737	.263	.632		1.000	0.000	1.000	.563
	Meet Mission Goals	.537	.089	.588	.849	.119	.000	.272		1.000		.115	.879	.454	.469		1.000	0.000	1.000	.504